



Camping
Caravaning
Bungalows

Peña Montañesa

1. CHECK-IN. The client must identify himself with an official and original document that sufficiently proves his identity.

Whenever required, the client must identify himself as a registered guest by the alternative means made available to him.

2. ACCOMMODATION. The occupation of plots and accommodation, as well as the change of the same can only be carried out with the prior authorization of Reception.

The maximum number of people per pitch and accommodation is six.

3. DIVISION OF THE PLOT. The plots are delimited by hedges. In case there are no hedges, the delimitation of the trees will be taken as a reference (Case in the Catalpas area).

In case of doubt, consult the Reception or the employee who accompanies you to the plot.

Clients who occupy more space than indicated in this regulation, will have to vacate the invaded surface.

4. OBLIGATIONS OF THE CLIENT. The client is responsible for keeping their accommodation or plot clean throughout their stay.

Clothes are not allowed to be placed on trees or light boxes, or hedges are to be covered. Tents are not allowed in the shared spaces of the bungalows.

5. HOURS OF SILENCE. (0h to 8h) The silence in this time interval will be absolute. The Camping requests the responsible guest to inculcate the persons registered in his charge to comply with the rule of silence during this interval.

6. NOISE. Also during the day, the noise level produced by the customers themselves, their devices or their pets should not cause inconvenience to the neighbors.

It is also applicable in common areas, particularly sanitary facilities. It is the power of the campsite to judge when the noise exceeds a reasonable

and acceptable level, and may consequently prohibit any source of noise pollution.

7. PETS. Clients with pets must have insurance, a vaccination certificate and stay in the designated area. The animal must be tied at all times and will not be able to access the interior of sanitary facilities and common facilities.

The animal should never cause inconvenience to other clients and may not remain on the plot or Bungalow, without supervision. Dogs of dangerous breeds will not be admitted.

8. VEHICLES CIRCULATION. The maximum speed allowed is 10km / h. Circulation in the Camping is prohibited during the hours of silence. The barrier closes from 0 a.m. to 8 a.m. Tourists arriving during this time must leave their car in the parking zone at the entrance. The general traffic rules are also valid within the camping.

9. VEHICLE PARKING. Vehicles can only be parked on the plot itself or in existing public car parkings.

It is strictly forbidden to park in the streets, reserved parking lots, on unoccupied plots or making it difficult for other vehicles to move. If a vehicle prevents it from occupying a parcel, the owner of the same will be required to pay for an overnight stay in said parcel, even if he / she doesn't occupying it.

The existing car parkings will be for the exclusive use of vehicles registered or authorized by reception.

10. BICYCLES / SKATEBOARDS. Bicycles, scooters and similar vehicles may not circulate at more than 10km / h.

From 22 h. they will not be able to circulate within the camping grounds. They may also not be used within common facilities.

To circulate in the dark they must have lighting.

11. FIRE. It is strictly prohibited to make an open fire in the Camping and in the surroundings (breakwater, river, adjoining farms, etc ...).

Only portable, electric or camping gas barbecues are authorized.

12. VISITS. They will only be authorized in exceptional cases and if the capacity allows it.

They must register at reception and pay the current rate.

The vehicle must remain in the parking lot at the entrance, there can never be more than 5 people in total.

The holder of the registration is responsible for the visitors and their acts.

13. SWIMMING POOLS AND JACUZZIS. Strict compliance with the lifeguard's instructions as well as the rules of the pool, exposed to the entrance of the pool.

Deckchairs occupied only by a towel for an excessive time may be released by the lifeguard.

The children's pool doesn't need a lifeguard.

As for the outdoor jacuzzis, their use is for a maximum of 6 people and the maximum use time is 15 minutes.

14. COVERED POOL AND JACUZZIS. (Relaxing zone). Strict compliance with the instructions and regulations indicated at the entrance.

In addition, in this enclosure, the use of floating game elements is not allowed.

This pool does not need a lifeguard.

As for the jacuzzis, their use is for a maximum of 6 people and the maximum use time is 15 minutes.

To use the sauna, you must first consult the reception.

15. MINIMUM AGE. Children under 6 years of age must always be accompanied throughout the campsite, even if they remain in their own accommodation.

Children under 10 years old can only access the pools, accompanied by a responsible person.

16. DISCLAIMER. The Camping has civil liability insurance to cover damages derived from its strict business activity.

In the event of an accident, damages caused to objects or people by clients or people outside the campsite are always the responsibility of the deceased.

Camping Peña Montañesa will not be responsible when the cause is not known, or in cases of theft or force majeure, such as the weather (storm, hail, wind, or fire, etc ...).

At reception you can hire a security custody service to deposit valuables.

17. ABANDONED MATERIAL. Any equipment or object that remains on a parcel or accommodation after the stipulated departure time will be considered abandoned.

The camping staff will remove it without assuming any responsibility in case of loss or deterioration.

If the objects have value, the campsite will notify the client by email and will keep them for 1 month, during which time the client must collect them.

18. MESSAGES. Messages for clients (parcels, telephone, email, fax, mail, etc ...), will be deposited at the Reception.

Only in exceptional and most urgent cases the client will be notified.

In no case the Camping, can guarantee the reception of the message by the client.

19. SEWAGE WATER. The toilets have special landfills for chemical toilets. In addition to an existing discharge point for emptying and filling water. It is strictly forbidden to pour your content anywhere else.

20. FOUNTAINS, LAUNDRY ROOMS AND SINKS. To wash clothes and dishes, only places designated for this purpose may be used, and not in sources of drinking water.

21. CIVISM. Try to contribute to the cleaning of the Camping leaving the facilities as you have found them.

Intentionally dirtying or damaging the camping facilities, or other campers' assets, in addition to the expulsion, forces the restitution of the damages caused.

Vandalism, aggressive behavior, voyeurism and theft, in addition to expulsion, may be reported to the competent authorities.

22. PRICES. The current rates are those set out at the reception.

Prices will be applied per day according to the number of overnight stays. The registration during the night, even if it does not occupy a plot, implies the payment of the overnight stay.

23. BILL PAYMENT. Payment of invoices can be made at the entrance to the Camping or during the stay.

If it has not been done within this period, it will be done before departure. The amount may be paid in cash or with credit / debit cards.

24. DEPARTURE. The plot must be vacated before 12:00 o'clock.

As well as the accommodation, also before 12:00 o'clock must leave them in the same state as when they were occupied.

You can stay at the campsite until 6pm. Those who want to leave the campsite during silent hours (0.00-8.00), will have to leave their vehicle in the reception parking lot before midnight the day before.

In low seasons, after consultation and payment of a supplement, at reception, you can vacate the plot or Bungalow later than 12:00 o'clock.

25. SPACE WITHOUT SMOKE. According to state regulations (Law 42/2010) smoking is prohibited in all covered camping facilities.

26. LEGAL WARNING. Camping Peña Montañesa informs that the personal data that has been assigned to us to enable their stay at the campsite, are processed in compliance with Regulation (EU) 2016/679 of the European Parliament and Organic Law 3/2018 of December 5, Protection of Personal Data and GDD.

You can find out about your rights by consulting our Privacy Policy, available online and at the reception.

27. APPLICATION. This regulation and the provisions set forth in the different facilities are mandatory.

It will lose its validity when a more recent edition is published on the official website or bulletin board.

Camping Peña Montañesa, reserves the right, in exceptional cases, to authorize variations with respect to the published regulation without serving as a precedent for other cases. In no case will the provisions of current legislation or the rights that customers derive from it be altered.

Any infraction of this regulation, or ignoring the indications of the staff, may lead to immediate expulsion from the campsite.

This regulation is based on common practices, legal provisions and other applicable regulations. Its function is to look after the interests of the camping and clients alike, and to make the guests' stay and their coexistence as pleasant and safe as possible. For this, Camping Peña Montañesa, as manager of the establishment, may also authorize or deny acts not contemplated by these regulations, informing the client of the actions to be taken or omitted.