



**** ACTION PROTOCOL ****

At Camping Peña Montañesa, we have worked to adopt the sanitary measures established by the Ministry of Health, in order to be able to offer all our services safely, both for clients as workers.

Next you can consult the hygienic-sanitary measures that we have adopted, as well as the conditions and rules of use of our installations.

Plan for the reduction of hygienic-sanitary risks

General measures:

- * Our employees are equipped with the recommended equipment by health authorities and will receive specific safety training.
- * Reinforcement of cleaning and disinfection for all our facilities.
- * Hydroalcoholic gel available to customers and employees in all facilities and common places.
- * The use of a mask will be compulsory, when the safety distance can't be guaranteed;
- * Reminders, through posters of the sanitary measures to adopt (hand washing, mask, etc ...).

Reception:

- * Installation of protective screen. Safety distance marking in case of waiting.
- * Reduction of the use of paper, replaced and most of it by codes QR.
- * Disinfection of existing material in Reception.

Playgrounds and Sports area and recreational areas:

- * Disinfection, before the opening of the playgrounds and cleaning continues throughout the day.
- * Hydroalcoholic gel available, at the entrance of all spaces and always respect the capacities indicated by our staff.

Swimming pools:

- * Disinfection before opening and cleaning during the day.
- * The capacity must be respected, and follow the instructions of the lifeguards.
- * The indoor pool will remain with part of the windows, open, to promote continuous ventilation.
- * Hydroalcoholic gel at the entrance and exclusive footwear within the premises.

Jacuzzis :

- * Unfortunately, this year the hot tubs will remain closed, for the impossibility of keeping the safety distance.

Toilets buildings:

- * Continuous cleaning and disinfection 24 hours a day.
- * Signaling of the safety distance, between sinks, sinks and laundry rooms.
- * Hydroalcoholic gel at the entrance and respect the capacity.
- * Differentiate the entrance to the toilets buildings, from the exit, since our service buildings allow this option.

Bungalows:

- * Cleaning and disinfection of all the spaces of the Bungalow with suitable products.
- * Special textile washing at + 60° (remember that the Bungalow is not equipped with sheets and towels).

Animation:

- * Our animation program, this year will adapt the activities for always respect the safety distance of two meters.
- * In those activities where it is not possible, it will be previously informed of the mandatory use of masks in children and parents who participate.
- * They will be 100% outdoors and the material used will be disinfected after each use.
- * Hydroalcoholic gel at the meeting point.

Supermarket restaurant and takeaways:

- * Always respect the safety distance.
- * Hydroalcoholic gel at the entrance of each dependency.
- * Only table service with the recommended separation, both in the terraces as in the interior.
- * Preferable, advance booking of tables, for the service of meals and dinners.
- * Take away food service: the collection will be made at the dependencies, following the indications of distance and order.
- * Menu on disposable tablecloths.

NOTE: all these measures can be modified throughout the summer, in the case of changes in the official recommendations or for a better operation of our services, depending on the circumstances.

- * Confirmation of a reservation, or check-in at the reception, will imply acceptance of the conditions included in this protocol and plan contingency.

We will also need your collaboration, because the individual responsibility will continue to be very necessary, so we list the most usual recommendations to take into account:

****RECOMMENDATIONS****

1. Please follow the instructions of our staff, in each of dependencies.
2. Always keep a safe distance from other people.
3. Use a mask where the minimum distance of security.
4. Avoid touching your eyes, nose and mouth.
5. Hand washing frequently.
6. Avoid crowds and if necessary, wait your turn abroad of the closed spaces: Reception, Services, Supermarket, BarRestaurant, etc....
- 7.-If you notice that you have fever or other type of symptoms, please contact our reception staff.